





# AIRPORT SITE REDEVELOPMENT PROGRAM



COMMON USE TICKETING AREA



DEPARTURES



CONCOURSE



ARRIVALS



TOWN SQUARE



BAGGAGE CLAIM

## New air terminal to start construction in 2007

Positioned as the centrepiece of a vibrant airport campus, the terminal building will become a point of pride for Manitobans. Focused on customer service and designed to meet the evolving needs of carriers, passengers and the community, the new air terminal provides benefits:

■ **Capacity to meet growing customer demand.** We are experiencing a period of exceptional growth, both in passenger and cargo traffic. The new terminal is being designed to meet the needs of this community, while providing levels of service and technology that enable us to serve the growing needs of all stakeholders.

■ **Common use passenger processing.** The new terminal's common use approach provides flexibility for customers by allowing check-in locations and gates to be utilized by any carrier. This method will improve customer convenience and lower carrier operational costs. Passengers will enjoy the freedom of checking in electronically if they choose, either via kiosk or the internet.

■ **Transparency and natural light.** The ATB will be built emphasizing light, transparency and open space providing connectivity to the landscape and visual activity of the airport. The openness provides visual clues for intuitive wayfinding and significantly improves the customer's ability to move from one location to another in a convenient fashion.

■ **Space management.** Wider passenger circulation corridors, larger boarding lounges and lobby spaces provide more seating and queuing space, improving passenger comfort and reducing peak time congestion.

■ **Exciting concessions.** Plans are underway to add an exciting range of concession services, including restaurants and retail shopping.

■ **Common use baggage handling.** A common use baggage handling system improves efficiency for carriers, accuracy and convenience for passengers and complies with security requirements for the safety of all.

■ **Central pre-board screening.** All passengers requiring pre-board screening will be guided through a central location, rather than seeking out separate entrances for domestic and transborder flights.

■ **Expanded Customs processing facilities.** Customs facilities will be expanded in order to improve passenger convenience and reduce processing waiting time.

■ **Expanded security processing facilities.** The evolution of security demands expanded processing capabilities to accommodate new regulations and procedures, at the same time minimizing impact of processing time on airlines and passengers.

■ **Universal Design.** Customers of all abilities will be able to use future airport services with a high level of accessibility.



WINNIPEG'S NEW AIRPORT FACILITIES WILL ESTABLISH THE HIGHEST STANDARDS OF SERVICE AND DESIGN EXCELLENCE AS WELL AS A FRIENDLY AND WELCOMING EXPERIENCE FOR ARRIVING AND DEPARTING PASSENGERS.

